MONDAY

Registration and Breakfast 7:30 - 8:30 a.m.

Welcome Remarks 8:30 - 8:40 a.m.
Eric Howell, MD, MHM

The World is Your Oyster: Finding the Pearl Inside Takes Leadership! 8:40 - 9:15 a.m.
Eric Howell, MD, MHM

Stories from the Field: Experiences and Expectations 9:15 - 9:45 a.m.
Eric Howell, MD, MHM

Break with Exhibits 9:45 - 10:00 a.m.

Why Won’t They Follow? 10:00 a.m. - 12:00 p.m.
The Essence of Change Management 11:00 a.m. - 12:00 p.m.
Jeffrey Glasheen, MD, MHM

Lunch with Exhibits 12:00 - 1:00 p.m.

Why Won’t They Follow? 1:00 - 2:45 p.m.
The Essence of Change Management (continued) 2:45 p.m. - 3:00 p.m.
Jeffrey Glasheen, MD, MHM

Break with Exhibits 2:45 p.m. - 3:00 p.m.

Why Won’t They Follow? 3:00 - 4:00 p.m.
The Essence of Change Management (continued) 4:00 p.m. - 4:45 p.m.
Jeffrey Glasheen, MD, MHM

Networking Reception *5:30 - 7:30 p.m.

TUESDAY

Breakfast with Exhibits 7:30 - 8:30 a.m.

Start at the Top: The Board and the CEO - Surfing the Macro Trends in Healthcare 8:30 - 10:30 a.m.
Brian Harte, MD, MHM

Break with Exhibits 10:30 - 10:45 a.m.

Getting Inside the Troubled Mind CEO 10:45 - 11:15 a.m.
Brian Harte, MD, MHM

Assembling the CEO’s Puzzle: Linking Hospital Medicine Performance with Hospital Strategy 11:15 a.m. - 1:00 p.m.
Brian Harte, MD, MHM

Lunch on Own 1:00 p.m.

*Optional event - attendance not required
<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
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<tbody>
<tr>
<td><strong>WEDNESDAY</strong></td>
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<tr>
<td>7:30 - 8:30 a.m.</td>
<td>Breakfast</td>
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<tr>
<td>8:30 - 10:30 a.m.</td>
<td>Strategic Planning Amidst Constant Change&lt;br&gt;Russell L. Holman, MD, MHM</td>
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<tr>
<td>10:30 - 10:45 a.m.</td>
<td>Break</td>
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<td>10:45 a.m. - 12:15 p.m.</td>
<td>Strategic Planning Amidst Constant Change (continued)&lt;br&gt;Russell L. Holman, MD, MHM</td>
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<td>12:15 - 1:15 p.m.</td>
<td>Lunch</td>
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<td>1:15 - 2:45 p.m.</td>
<td>Leadership and Personality Styles&lt;br&gt;Michael Wiederman, PhD</td>
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<td>2:45 - 3:00 p.m.</td>
<td>Break</td>
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<td>3:00 - 4:45 p.m.</td>
<td>Leadership and Personality Styles&lt;br&gt;Michael Wiederman, PhD</td>
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<td><strong>THURSDAY</strong></td>
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<td>7:30 - 8:30 a.m.</td>
<td>Continental Breakfast</td>
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<td>8:30 - 9:45 a.m.</td>
<td>Conflict Management for Leaders&lt;br&gt;Kierstin Cates Kennedy, MD, MSHA, SFHM</td>
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<td>9:45 - 10:00 a.m.</td>
<td>Break</td>
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<td>10:00 - 11:30 a.m.</td>
<td>Conflict Management for Leaders (Continued)&lt;br&gt;Kierstin Cates Kennedy, MD, MSHA, SFHM</td>
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<td>11:30 a.m. - 12:15 p.m.</td>
<td>Achieving Success as a Leader: How to Use What You’ve Learned&lt;br&gt;Kierstin Cates Kennedy, MD, MSHA, SFHM</td>
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SCHEDULE

INFLUENTIAL MANAGEMENT

OCTOBER 23-26, 2023

MONDAY

Registration and Breakfast with Exhibits
7:15 - 8:15 a.m.

Welcome Remarks
Eric Howell, MD, MHM
8:15 - 8:25 a.m.

You're It! Meta-Leadership for Hospital Medicine
Leonard Marcus, PhD
8:25 - 10:30 a.m.

Break with Exhibits
10:30 - 10:45 a.m.

The Person of the Meta-Leader and the Situation
Leonard Marcus, PhD
10:45 a.m. - 12:30 p.m.

Lunch with Exhibits
12:30 - 1:30 p.m.

Leading Connectivity
Leonard Marcus, PhD
1:30 - 2:45 p.m.

Break with Exhibits
2:45 - 3:00 p.m.

Negotiating Complex Agreements: The Walk in the Woods
Leonard Marcus, PhD
3:00 - 4:30 p.m.

Networking Reception
*5:30 - 7:30 p.m.

TUESDAY

Breakfast with Exhibits
7:15 - 8:15 a.m.

Proven Leadership Practices
Russell L. Holman, MD, MHM
8:15 - 10:30 a.m.

Break with Exhibits
10:30 - 10:45 a.m.

Problem-Solving Current Challenges
Russell L. Holman, MD, MHM
10:45 a.m. - 12:15 p.m.

Lunch on Own
12:15 p.m.

*Optional event - attendance not required
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<td><strong>Breakfast</strong></td>
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| **Advanced Topics in Hospital Finances** | 8:15 - 10:45 a.m.  
  *Brian Harte, MD, MHM* |
| **Break**         | 10:45 - 11:00 a.m.                                                   |
| **Advanced Topics in Hospital Finances** | 11:00 a.m. - 12:15 p.m.  
  *Brian Harte, MD, MHM* |
| **Lunch**         | 12:15 - 1:15 p.m.                                                   |
| **Keep the Peace: How to Promote Psychological Safety as a Leader** | 1:15 - 2:45 p.m.  
  *Kheyandra D. Lewis, MD, MEd* |
| **Break**         | 2:45 - 3:00 p.m.                                                   |
| **Conflict Management** | 3:00 - 4:15 p.m.  
  *Kheyandra D. Lewis, MD, MEd* |
| **Investing in Yourself While Developing Others** | 4:15 - 5:00 p.m.  
  *Kheyandra D. Lewis, MD, MEd* |
| **Breakfast**     | 7:15 - 8:15 a.m.                                                      |
| **When the Going Gets Tough, Improvise! Advanced Communication Skills for Hospital Leaders** | 8:15 - 10:45 a.m.  
  *Mary Fredrickson, MD, Brett Hendel-Paterson, MD, SFHM, FASTMH and Ankit Mehta, MD, FACP, SFHM* |
| **Break**         | 10:45 - 11:00 a.m.                                                   |
| **When the Going Gets Tough, Improvise! Advanced Communication Skills for Hospital Leaders** | 11:00 a.m. - 12:30 p.m.  
  *Mary Fredrickson, MD, Brett Hendel-Paterson, MD, SFHM, FASTMH and Ankit Mehta, MD, FACP, SFHM* |
SCHEDULE
MASTERING TEAMWORK
OCTOBER 23-26, 2023

**MONDAY**

**Registration and Breakfast with Exhibits**
7:00 - 8:00 a.m.

**Welcome Remarks**
8:00 - 8:10 a.m.
*Kierstin Cates Kennedy, MD, MSHA, SFHM*

**Leveraging Emotional Intelligence as a Leader: Why It Matters**
8:10 - 9:15 a.m.
*Kierstin Cates Kennedy, MD, MSHA, SFHM*

**Break with Exhibits**
9:15 - 9:30 a.m.

**Group Emotional Intelligence: The Key to High Functioning Teams**
9:30 - 10:30 a.m.
*Kierstin Cates Kennedy, MD, MSHA, SFHM*

**Break with Exhibits**
10:30 - 10:45 a.m.

**Establishing The Norms of Group Emotional Intelligence**
10:45 a.m. - 12:00 p.m.
*Kierstin Cates Kennedy, MD, MSHA, SFHM*

**Lunch with Exhibits**
12:00 - 1:00 p.m.

**Establishing The Norms of Group Emotional Intelligence: Part 2**
1:00 - 2:15 p.m.
*Kierstin Cates Kennedy, MD, MSHA, SFHM*

**Break with Exhibits**
2:15 - 2:30 p.m.

**Real Life Application of Group EQ**
2:30 - 4:00 p.m.
*Kierstin Cates Kennedy, MD, MSHA, SFHM*

**Networking Event**
*5:30 - 7:30 p.m.*

**TUESDAY**

**Breakfast with Exhibits**
7:00 - 8:00 a.m.

**Meta-Leadership of the Health Care Enterprise: The Ingenuity of Swarm Intelligence**
8:00 - 10:15 a.m.
*Leonard Marcus, PhD*

**Break with Exhibits**
10:15 - 10:30 a.m.

**Three-Zone Meta Leadership**
10:30 a.m. - 12:15 p.m.
*Leonard Marcus, PhD*

**Lunch on Own**
12:15 p.m.

*Optional event - attendance not required*
MASTERING TEAMWORK
OCTOBER 23-26, 2023

WEDNESDAY

Breakfast 7:00 - 8:00 a.m.

Leadership Through Teamwork 8:00 - 9:45 a.m.
Mark Williams, MD, FACP, MHM
Amit Prachand, M.Eng

Break 9:45 - 10:00 a.m.

Success Through Addressing Dysfunctions of Teams - Applying Research on Teamwork to Achieve Goals 10:00 a.m. - 12:00 p.m.
Mark Williams, MD, FACP, MHM
Amit Prachand, M.Eng

Lunch 12:00 - 1:00 p.m.

Meeting Management Fundamentals - Tactical Leadership 1:00 - 2:30 p.m.
Mark Williams, MD, FACP, MHM
Amit Prachand, M.Eng

Break 2:30 - 2:45 p.m.

Applying Skills with Your Team 2:45 - 3:45 p.m.
Mark Williams, MD, FACP, MHM
Amit Prachand, M.Eng

Break 3:45 - 4:00 p.m.

Connect the Dots - Problems and Solutions 4:00 - 5:00 p.m.
Mark Williams, MD, FACP, MHM
Amit Prachand, M.Eng

THURSDAY

Breakfast 7:00 - 8:00 a.m.

Coaching Approaches and Facilitating Healthy Culture 8:00 - 10:00 a.m.
Michael Wiederman, PhD

Break 10:00 - 10:15 a.m.

Coaching Approaches and Facilitating Healthy Culture (continued) 10:15 a.m. - 12:15 p.m.
Michael Wiederman, PhD